



CITY OF SAN DIEGO – 1222 FIRST AVE., SAN DIEGO, CA 92101

# PUBLIC NOTICE

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**Date: Dec. 06, 2023**

**Subject: Planned Service Outage for Online Permits on Friday, Dec. 8, 2023**

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On Friday, Dec. 8, 2023, between 6 and 10 p.m., the Development Services Department (DSD) will conduct a planned service outage to its online [Permitting Portal](#) to install system upgrades to improve cloud-based electronic permitting and review. During the planned service outage, customers will be unable to create new applications or upload project documents to the portal.

During the planned outage, customers can continue to use online services, including checking on project status, accessing the [Zoning and Parcel Informational Portal](#), [scheduling inspections](#), booking [virtual appointments](#) and requesting [Building and Land Use Enforcement](#) investigations - among other services - by visiting [sandiego.gov/DSD](http://sandiego.gov/DSD).

We thank you in advance for your cooperation and ask that you please plan accordingly.

## **Needs Assistance?**

Please contact DSD Customer Service at 619-446-5000 if you need assistance or have questions about a new project, planning and zoning, building construction and safety, records, and payments.

## **Email Updates**

Visit [sandiego.gov/dsd-email](http://sandiego.gov/dsd-email) to sign up to get the latest news and updates straight from DSD.